

Downtown is
Calling

Good
Times
Await



October 2020

RBD Bulletin

Riverside Downtown Business Improvement District

Downtown Business Improvement District

The Board of Directors of the Riverside Downtown Partnership (RDP) approved the Annual Report for the renewal of the Riverside Downtown Parking and Business Improvement District (Downtown BID) levy for the 2021 calendar year at their September 9th meeting. The report has been submitted to the City for setting of the Public Hearing which is expected to be November 17th. The City will send out notices to all businesses in the Downtown BID to advise them of the date and time of the public hearing.

NOTE: The Annual Report has been posted on the RDP website, www.riversidedowntown.org, for businesses to review in its entirety prior to the public hearing.

The activities of the Downtown BID are funded by the BID levy which is equal to 100% of the annual business tax levied by the City of Riverside and assessed on all businesses within the BID boundaries. The City collects the levy on behalf of the Downtown BID. RDP was charged with the responsibility for the programs and activities of the Downtown BID when it was created in 1986. RDP works with the City and with other organizations to best utilize available resources and to work towards the effective implementation of programs and activities in specific areas; parking, beautification, public events, music in public places, promotion of business activities, and security.

The COVID-19 pandemic has affected RDP's activities since March 2020. In order to better understand what is planned or can be planned for 2021, the report provides details of the activities and programs of RDP that were planned in 2020 and the impact of the COVID-19 pandemic on them. The pandemic's impact is expected to continue into 2021 and will shape what RDP is able to do.

Many large businesses and government offices are having their employees work from home. The reduction in office and government employees working downtown has had a significant negative impact on downtown restaurants and businesses, many of which depend on those employees to patronize their establishments. Downtown Riverside has been particularly affected with its concentration of government offices. State, County and City governments closed offices and furloughed employees, as did those organizations linked to governments.

Restaurants and service businesses have been operating under restrictions such as outdoor dining only for dine-in, reduced occupancy, or delivery/takeout only. Although a number of restaurants and businesses have been able to operate at reduced levels with those restrictions, the decrease in downtown workforce has had an impact. Many have reduced hours to late afternoon opening or chose to remain closed, resulting in overall restaurant and business revenue declining by over 70% in many cases.

The impact has been worsened by the canceling of special events, and the closure of museums plus cultural and entertainment venues. As downtown Riverside is home to most of those, their cancelation and closure had a marked negative impact on downtown businesses. This was further compounded by the closure of the Riverside Convention Center and the loss of scheduled conventions. The COVID-19 pandemic resulted in the thousands of people from those special events, performances, and conventions not coming to downtown Riverside.

It is uncertain whether large businesses who have invested in their employees working from home will immediately

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In keeping with recommended protocols for dealing with the COVID-19 virus aka Coronavirus, RDP luncheons and most meetings are canceled until further notice.



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call them back once restrictions have lifted. The public response is also uncertain. RDP participated in a survey with the International Downtown Association (IDA) and a major research firm on public perceptions on reopening. The survey overwhelmingly indicated that consumers expect reliable precautions to be in place. Those precautions include regular disinfecting, wearing of masks by employees as well as customers, and following physical distancing standards.

With that in mind, RDP assumed an economically conservative outlook for 2021 in the Annual Renewal Report. That outlook projected reduced revenue, fewer events, increased focus on mobile marketing, virtual interaction due to restrictions on gatherings and social distancing, and more attention to safety concerns. The reduced revenue projection included the City's discontinuing its agreement to pay up to \$100,000 to match BID levy income. BID levy income for 2021 is projected at \$368,000, and allocated towards the estimated cost of programs and activities.

RDP has allocated \$6,500 for parking activities in 2021 which include maps to assist visitors and patrolling of downtown parking garages and lots through the Ambassador Program. RDP also works with the City's Public Parking Services Department on issues relevant to businesses and visitors. In addition, once the new parking pay stations are installed, Ambassadors will be trained in their operation so they can assist parking patrons during the introductory period and later.

The allocation of BID levy income assigned to beautification activities is \$6,500 in 2021. In 2020, RDP provided funding toward the improvement of the three alleys between Main and Orange from Mission Inn to 10th. The improvement included new lighting and public art. No new beautification activities are planned for 2021. However additional lighting and public art in other downtown alleys identified in consultation with downtown stakeholders will be considered.

The COVID-19 pandemic resulted in many 2020 public events being postponed and ultimately canceled. Some events are being held virtually, such as the monthly Arts Walk, the First Sundays family events, and the 2020 Mission Inn Run. RDP is supporting virtual events by listing them on its monthly calendar, and where appropriate, providing financial sponsorship.

RDP will promote public events through print and electronic media and provide financial support as possible when they are allowed again in 2021. The allocation of BID levy income in 2021 for public event support is \$12,500 plus \$2,000 specifically targeted for event sponsorship.

The allocation of BID levy income assigned to music in public places is \$17,500 in 2021. Those activities have included the lunchtime concert series at City Hall, sponsorship of the summer concerts in Fairmount Park and videotaping of the Riverside Sings competition, and the Riverside Art and Music Festival, a partnership with the Riverside Arts Council. All three events were canceled

in 2020 due to the COVID-19 pandemic. Unfortunately sponsorship of the Rhythm of Riverside concerts and taping of the Riverside Sings competition will be eliminated due to the discontinuation of City Match monies.

RDP has allocated \$220,000 for promotion of business activities in 2021. As part of its promotion of business activities, RDP showcases downtown and its businesses to draw visitors in targeted demographic groups to downtown Riverside. RDPBIA normally produces several events to help draw visitors; however all of those events were canceled in 2020 due to COVID-19. RDP does expect all of the events will be held in 2021 unless health concerns deem otherwise, and has budgeted accordingly.

Promotion of business activities include the destination marketing campaign with ads in targeted markets, a monthly newsletter and downtown calendar, and a website promoting downtown, its attractions, and businesses. These efforts will be continued in 2021 and ramped up with particular emphasis on digital marketing and social media. This emphasis is in response to the increased use of social media by consumers, both in response to COVID-19 and the ease of obtaining information. Mobile marketing techniques will be shared through the monthly newsletter and online through Facebook and Instagram. Businesses will be encouraged to join online marketing groups and to participate in online promotions. These online efforts will be more cost-effective and will engage businesses in greater participation in marketing at little to no cost to them.

RDP has allocated \$125,000 for security activities in 2021. The Ambassador program is the most significant security effort of RDP. The Ambassadors patrol the downtown core weekdays from 9 am to 5 pm, providing a visible safety presence and acting as the eyes and ears of the police with respect to panhandling and other security issues. The Ambassadors also patrol weeknights from 5 pm to 1 am, and weekends from 9 am to 1 am with specific focus on downtown City parking garages and parking lots.

Other security activities include both a downtown Security Committee and a Security-Entertainment District Committee with representation from the Riverside Police Department, the Homeless Coordinator's department, and the business community. Due to COVID-19 restrictions, meetings are held via Zoom.

RDP had agreed to a \$50,000 annual contribution to the Streetplus Safety Patrol for three years until the contract ended on June 30, 2020. That contract was not renewed by the City. The RDP Board agreed to allocate \$50,000 for a safety patrol in the Entertainment District to assist with security for the flex outdoor dining areas. Based on assessment of need, the safety patrol will be continued in 2021.

As noted, the Annual Report has been posted on the RDP website, www.riversidedowntown.org

If you have any questions regarding the Annual Report or the BID renewal process, please contact Janice Penner at the RDP office at 781-7339.



COUNCIL CORNER

Ward One Council Update

Contributed by Councilwoman Erin Edwards

Thanks to our community's dedication to slowing the spread of COVID-19, our positivity rate continues to decline. The recent movement from the **"widespread" (purple) tier** to the **"substantial" (red) tier** in the State's framework is a testament to everyone's hard work and our spirit of innovation in difficult times.

To address the impacts of COVID-19 in the last month alone, city staff and City Council have:

- **Extended the hours for the outdoor flex permit and added an additional category allowing fitness businesses and churches to use city parks without paying a fee.** I was proud to personally bring forward the latter with Councilmember Fierro in Ward 3. Nearly 100 applications have been submitted for the outdoor flex program;
- **Launched a \$10,000 grant opportunity for businesses:** Over 700 applications have been received so far, and grant awards are starting to roll out;
- **Created a nonprofit assistance grant program:** More than 70 applications have been submitted;
- **Launched a Farmers' Market Voucher Program** at the Downtown markets (and city-wide) to provide \$10 in Market Bucks to individuals participating in CalFresh/EBT, WIC, Medi-Cal, EDD, as well as eligible seniors. This is a partnership with the Riverside Food Systems Alliance;
- Supported people of all ages—from infants to seniors—with critical funding for **Senior Grab N Go program** (individuals 55+ to pick up breakfast, lunch, or dinner at four locations throughout the City) and **Diaper and Baby Formula distributions** through the Junior League of Riverside and other trusted organizations.
- Coordinated with our school districts to launch **Learning Pods** that will create a safe environment for

nearly 200 students to distance learn—focusing on serving those who do not have a home, internet connection and/or have other barriers that prevent them from connecting with their teacher.

While Council did approve a necessary **increase in solid waste rates**—we voted to delay implementation of the new fee structure until January 2021, giving businesses and residents more time to recover.

Big news in the City's **response to homelessness this month!** Our Office of Homeless Solutions (OHS) created the Massachusetts Action Plan (MAP) Home initiative to address homelessness, and support businesses and nonprofits along Massachusetts Avenue. Through a weeks-long outreach effort, OHS, CityNet, RPD and other partners connected individuals experiencing homelessness to housing and resources. Forty people were connected to services such as hotel room vouchers, family reunification, veteran support, youth services, and a path towards permanent housing.

Our Downtown continues to grow. The **Circa on Mission**, one of the newest additions on Mission Inn Avenue, consists of 13 condos for sale and is now completed. There is already a very strong interest in leasing units at **The Mark** when it opens next year. Keep your eye out for **Slater's 50/50** (opening this month) and **Kaz Ramen** on the Main Street Mall (coming this fall.)

I am proud of Riversiders for working together to slow the spread of COVID-19 and to support residents and businesses. Our work pays off, and our actions save lives. We must continue to look after one another, innovate, and do all we can to slow the spread. 🙏



Ward Two Council Update

Contributed by Councilman Andy Melendrez

Happy Autumn Days!

Riverside Arts Academy Power of Community Concert:

The Riverside Arts Academy is committed to changing the lives of our youth by providing instruction and a springboard to arts education in a broad-based curriculum that focuses on improving the quality of life through music, dance, performing, and visual arts. During this challenging National Pandemic the Riverside Arts Academy stepped up to help and was one of the first music organizations in the United States to go online and offer virtual musical instruction to youth throughout our City. To try and bring some normalcy to these difficult times and provide joy through music, our Riverside Arts Academy will be holding a magical musical hour, hosted by Musical Director Dr. Gene Moon and many caring leaders. The event will be held digitally on

October 14, 2020 and will begin at 5:30 PM. For more information or to sponsor the event and support our youth contact Luke Hillard at info@riversideartsacademy.com. You can also view the event online at www.riversideartsacademy.com/gala202 and partake in the charity auction.

Ward 2 Development: As we look for ways to strengthen our economy, provide better quality of life, and build on local assets, we look to our partners and community members to help us create the appropriate atmosphere. During these challenging times we are pleased to inform you that we still have individuals and organizations

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that are dedicated to creating affordable housing that will benefit many of our residents. We currently have two projects coming to the Development Review Committee that, if approved, will help several of our most vulnerable families.

Business Spotlight:

- **River Crust Deli:** is located at 6235 River Crest Drive, Ste. F, Riverside CA 92507. We are fortunate that they

were able to help local seniors and families in need and provide meals through the County's Great Plates project. To place your order call (951) 656-8145.

- **Sweets It Is:** is a wonderful bakery with unique delicacies located at 2692 Canyon Springs Pkwy, Riverside, CA 92507. If you want a delicious spin on traditional pastries, then call 'Sweets It Is' and place your order at (951) 656-4700. 


Business Spotlight: Downtown Experiment



The McGuire Restaurant Group announces their Grand Opening of Downtown Experiment (DTE) for October 2020 in Downtown Riverside. Located on University Avenue in the heart of the City, DTE's plush décor was designed by renowned artist Davis Krumins from Davis Ink, who

has designed venues in Orange County, Hollywood, San Diego and now Riverside. Design elements like wrap-around patio seating, roll-up steel, glass doors, and living-green walls will integrate with the existing architecture combining new and old, and creating a modern and vibrant space.

Drawing inspiration from other great downtowns, DTE will create the "wow" factor creating a diverse, vibrant and unique experience in the Downtown area where people can work, live, shop, dine, and enjoy recreational facilities. Arts and Culture are an integral component of Downtown

Riverside and DTE will add to the City's environment. DTE will take necessary steps to assure live acts, bands, and DJs to support a vibrant choice of options in Downtown Riverside. To conventioners and tourists alike, DTE will offer an entertainment alternative not currently offered Downtown which will be on par with a different nightlife experience. 



RDP Welcomes New Businesses to Downtown

Arroyo Developmental Services • Carmen Ana Shaner (General Services)


Comprehensive Autism Center, LLC • Cornerstone Behavioral Health • Fox Riverside Theater Foundation

Garzon Interpreting • Kids That Code, Inc. • Lady G Beauty Supply • Martha E. Packard (Antiques)

Pacha Creations (Jewelry) • Pesi, Inc. (Counseling) • The C3 Initiative, Inc. • Yado (Apparel/Accessories)

BARRY A. HILDEBRANDT
bahildebrandt@yahoo.com


BROKER, License #00639004



Mountain View-Riverside-1906


WCI REAL ESTATE
4197 BROCKTON AVENUE RIVERSIDE, CA 92501
951.779.9738 x-12 Cell 951.321.9336

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RiversidePublicUtilities.com



Arts Corner: Message from the Arts Council

The very nature of being a business has always meant having to be adaptable, imaginative and resourceful. Over the past six months, those characteristics have had to be stretched beyond what anyone could have possibly foreseen. Ninety-seven percent of arts organizations across the country have been forced to cancel events. Like everyone, they were forced to adapt.

The Inlandia Institute was already something of a nomad when it comes to public events according to the organization's executive director, Cati Porter.

"Leading up to the shutdown, when guidelines for social distance and bans on large gathering were trickling out piecemeal, I began querying our partners to find out what their plans were," said Porter. "We looked at our schedule and anything that could be was transformed to a virtual setting."

Prior to the shutdown, Inlandia had held the first of what they hoped would be a series of live storytelling events for Arts Walk at the Riverside Public Library. As events everywhere were being canceled or postponed, they decided to see if they could turn the program virtual.

"We contacted the coordinator for that series, Stevie Taken, and she was game for moving the program online," Porter explained. "So, we gave it some official branding. *The Flame*, which is a nod to NPR's live storytelling series, *The Moth*. That was our first foray into virtual events."

Taken's theater company, Homespun Players, had originated the storytelling format with its series "Performance Anxiety," which alternated between Back to the Grind and The Menagerie beginning in August 2018. Each month they had a new theme, along with a new set of storytellers. The idea intrigued Porter, who reached out to Taken after Homespun concluded the series.

"The tradition of oral storytelling was not one we had explored before, except in the context of children's

programming," she said. "This sounded like a fun way to engage a public who might not think of themselves as literary but like all of us have a story to tell."

Porter and Taken agreed to bring the program to Inlandia. The organization invites potential participants to submit a synopsis of their stories. The storytellers then meet for two online workshops to develop the pieces and go over best practices for virtual performance. They then get together for a dress rehearsal before the event is presented live to viewers.

"We're conjuring up a little spooky something for this October's *Flame* event," said Taken. "The theme is 'Something Wicked.' As with all of our storytelling events, every story presented is true and told in the first person. The presenters for this event will recount the horrific moments in their lives and how they survived them."

Workshops will be held on October 15 and 22 with a performance date to be determined. Anyone who is interested in telling a story should email Porter at cati.porter@inlandiaisntitute.org.

Inlandia was formed in 2007 after the publication of its flagship anthology, *Inlandia: A Literary Journey through California's Inland Empire*. Its mission is "to recognize, support and expand literary activity in all of its forms in the Inland Empire by publishing books and sponsoring programs that deepen people's awareness, understanding and appreciation of this unique, complex and creatively vibrant region." The organization was recently awarded a \$50,000 CARES Act fund grant from the National Endowment for the Arts.

For more information about the Inlandia Institute, visit @Inlandia_Institute on Instagram, @InlandiaInst on Twitter or @Inlandia on Facebook.

Patrick Brien

Riverside Arts Council



BUSINESS BUZZ

A Pathway to Re-opening During COVID-19

by Matthew Loughran

Follow these steps for a safe and sustainable reopening

Economic reopening amid COVID-19 has been a daunting process. By the end of June, all 50 states had started to resume regular business operations to some degree, but many states had to reverse or pause the reopening process when COVID-19 cases spiked.

State and local governments have struggled to find a balance of restrictions that are relaxed enough to let businesses function, yet are not so relaxed as to lead to a healthcare catastrophe. Businesses are juggling finances, employee needs, and supply chain disruptions, all while trying to adapt to changing government regulations and uncertain customer demand.

Streamline your reopening with these steps:

1. Review your business operations.

Look at all aspects of your business to see what still works and what might need to change.

Ask yourself the following questions:

- What staffing levels will you need?
- Are supplies available? Has the supply chain been disrupted, and are there alternatives?
- Is your product or service still in demand? Should you change your offerings?
- What are the relevant industry, state and local

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regulations? How will you incorporate them into your business model?

- What is your financial status? Consider consulting with an advisor to look at your financing options, including banks, government programs and independent sources.

You may want to revise your business plan to incorporate new regulations and new customer preferences, demands, and values.

2. Leverage technology.

Customer behavior changed almost overnight. People embraced online shopping, contactless payment, curbside pickup, online schooling and video conferencing at an unprecedented rate.

The switch to automated systems and remote work was also catalyzed by the pandemic, and at least some of these changes could be here to stay.

Restaurants are using technology to minimize points of contact -

The restaurant industry was one of the hardest-hit when COVID-19 measures forced thousands of businesses to shutter their doors for in-person dining, but many got creative with technology, pivoting to online ordering, takeout, and delivery.

As in-person dining resumes, technology is allowing restaurants to offer nearly contactless dining by minimizing staff interaction with guests, maintaining social distancing and helping prevent the spread of germs through surface contact.

Mobile payment apps, like Apple Pay or Google Pay help staff and customers, avoid contact with high-touch objects like PIN pads, pens or credit cards.

Digital reservation managers keep track of customers so that guests can be notified by text or email when the table is sanitized and ready. This prevents lineups and allows guests to maintain social distancing by waiting offsite for their reservation.

Electronic menus allow customers to browse the menu on their own smartphone, eliminating the need for high-touch or disposable hardcopy menus.

Retailers are changing the shopping game -

There may be no substitute for the tactile experience of picking up a blown glass candleholder or trying on a pair of jeans, but technology is stepping up to get the consumer as close as possible to the experience with the least amount of contact.

Video personal shopping lets businesses livestream a shopping trip through a store so you can get something of the experience of in-person shopping, including asking real-time questions of the sales associate.

Virtual or augmented reality could allow the shopper to see what furnishings would look like in their home, or to virtually try on clothes. Integrated machine learning can offer a customized shopping experience, reduce returns and improve consumer analytics.

An optimized site is essential for retail businesses, as online sales will continue to be a significant portion of retail sales for the foreseeable future. A recent report on website retailers showed that 90% of shoppers will leave a site if it loads too slowly, so an efficient e-commerce platform is a critical component of increasing online sales and retaining customers.

Now maybe the best time to take advantage of customers' willingness to work with new technology to modify your systems and incorporate more online, contact-free, digital options into the workplace.

Companies that are weathering the COVID-19 storm the best already had a start in the digital transformation process. Businesses that are leveraging fourth industrial revolution technology, like AI and machine learning, to better understand and monetize their data are seeing faster abilities to pivot if needed.

3. Keep your customers engaged.

Letting your customers know whether your store is open or closed can go a long way with consumers.

Communicate online through social media, on your website, and on industry platforms to keep customers engaged, promote trust, and increase interest. Use these platforms to communicate info about new products, to update your opening status, to offer specials or post engaging content. Email marketing is a surefire way to connect with customers, especially because this is the traffic you own.

Facebook ads, Google ads, SEO – all of these channels are dependent on platforms that are out of your control. Your goal should be to increase your email list and drill down on messaging and content to deliver high-value messages that drive engagement.

A COVID-19 FAQ on your website can assuage fears and prepare customers for what to expect from your business in terms of sanitization protocols, physical distancing, capacity restrictions, mask guidelines, and purchasing and payment options.

4. Know the COVID-19 regulations.

According to the U.S. Chamber of Commerce, July 2020 Coronavirus Impact Poll, 86% of small businesses were at least partially open at the end of July. As higher-risk businesses like bars, restaurants, theaters and personal services reopen, they have contended with numerous recommendations and regulations from the Centers for Disease Control, their specific industry, and state and local governments.

The United States Chamber of Commerce has produced a playbook for reopening and a list of resources by sector that address reopening during COVID-19. Several industry associations, including the National Restaurant Association, the National Retail Federation and the American Industrial Hygiene Association have also produced reopening guidelines to help businesses transition into the COVID-19 economy.

Consulting legal counsel is also something to consider to ensure that you've met all your obligations before fully reopening.

5. Involve employees in the reopening process.

Your employees have hands-on knowledge and experience with your systems that can be a valuable resource when it comes to laying out a reopening strategy. Staff will be responsible for executing the new strategy and ensuring that procedures are followed, and that a new system will function. They will also be explaining and largely enforcing any new protective measures with customers, so having them involved and on board from the start can contribute immensely to the success of a strong reopening.

Be honest about risks and expectations. Giving your staff the opportunity to voice health concerns and to contribute solutions for mitigating risk in the workplace will increase their buy-in and commitment. Creating a COVID-19 response plan for staff and a procedure so that each employee understands exactly what to do should they contract or become exposed to COVID-19 can not only increase confidence in the workplace but can also keep it healthy.

6. Prepare the workplace for reopening.

As offices reopen and retailers, entertainment venues, and dining establishments prepare to welcome back both staff and customers, workplaces will have to take some or all of the following into consideration:

- Physical distancing guidelines
- Increased hand-washing and use of hand sanitizer

- Extensive cleaning of dining spaces, bathrooms, and changing rooms between customers
- Employee training for changes in job duties, increased cleaning, mask requirements, etc.
- Managing the number of employees and customers on the premises at a time

Whether you change your offerings, open partially, redesign the workplace, move some services online, or do none of the above, having a clear understanding of where you stand, including with regard to COVID-19 regulations, will put you in a better position to make informed decisions and succeed throughout and beyond the current pandemic.

Source: Business.com



SECURITY CORNER

Foreign Actors and Cybercriminals Likely to Spread Disinformation Regarding 2020 Election Results

The Federal Bureau of Investigation (FBI) and the Cybersecurity and Infrastructure Security Agency (CISA) are issuing this announcement to raise awareness of the potential threat posed by attempts to spread disinformation regarding the results of the 2020 elections. Foreign actors and cybercriminals could create new websites, change existing websites, and create or share corresponding social media content to spread false information in an attempt to discredit the electoral process and undermine confidence in U.S. democratic institutions.

State and local officials typically require several days to weeks to certify elections' final results in order to ensure every legally cast vote is accurately counted. The increased use of mail-in ballots due to COVID-19 protocols could leave officials with incomplete results on election night. Foreign actors and cybercriminals could exploit the time required to certify and announce elections' results by disseminating disinformation that includes reports of voter suppression, cyberattacks targeting election infrastructure, voter or ballot fraud, and other problems intended to convince the public of the elections' illegitimacy.

The FBI and CISA urge the American public to critically evaluate the sources of the information they consume and to seek out reliable and verified information from trusted sources, such as state and local election officials. The public should also be aware that if foreign actors or cyber criminals were able to successfully change an election-related website, the underlying data and internal systems would remain uncompromised.

Recommendations

- Seek out information from trustworthy sources, such as state and local election officials; verify who produced the content; and consider their intent.
- Verify through multiple reliable sources any reports about problems in voting, or election results, and consider searching for other reliable sources before

sharing such information via social media or other avenues.

- For information about final election results, rely on state and local government election officials.
- Report potential election crimes—such as disinformation about the manner, time, or place of voting—to the FBI.
- If appropriate, make use of in-platform tools offered by social media companies for reporting suspicious posts that appear to be spreading false or inconsistent information about election-related problems or results.

The FBI is responsible for investigating malign foreign influence operations and malicious cyber activity targeting election infrastructure and other U.S. democratic institutions. CISA is responsible for protecting the nation's critical infrastructure from physical and cyber threats. The FBI and CISA provide services and information to uphold the security, integrity, and resiliency of the U.S. electoral processes.

Victim Reporting and Additional Information

The FBI encourages victims to report information concerning suspicious or criminal activity to their local field office (www.fbi.gov/contact-us/field). For additional assistance and best practices, and common terms, please visit the following websites:

- Protected Voices: www.fbi.gov/investigate/counterintelligence/foreign-influence/protected-voices
- Election Crimes and Security: www.fbi.gov/scams-and-safety/common-scams-and-crimes/election-crimes-and-security
- #Protect2020: www.cisa.gov/protect2020

From www.ic3.gov

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ADDRESS SERVICE REQUESTED



3666 University Avenue
Suite 100
Riverside, CA 92501

Ph.: (951) 781-7335
Fax: (951) 781-6951
Email: rdpoffice@sbcglobal.net
www.RiversideDowntown.org

Submit press releases to:
Janice Penner by email at
Janice@riversidedowntown.org
or fax at (951) 781-6951.

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For Downtown News Alerts email
Janice@riversidedowntown.org

For Events email
Janice@riversidedowntown.org.



RDP Facebook Page

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Executive Director
Janice Penner

Office Manager / Bookkeeper
Shirley Schmeltz

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WHEN TO WEAR A MASK

Do I wear a mask?	Yes	No
At home with people who live in your household		✗
Running errands (e.g., grocery shopping)	✓	
Visiting the doctor's office or pharmacy	✓	
Dining at a restaurant (when not eating)	✓	
Driving in a personal vehicle with people who live in your household		✗
Riding in someone else's personal vehicle	✓	
Taking public transportation	✓	



Using a mask combined with social distancing
can help slow the spread of COVID-19.

cdc.gov/coronavirus

CSX01715 July 29, 2020 1:00 AM